

Company: Pioneer Telephone Association
Year: 2020

Monthly
Quality of Service
Report to the KCC

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTR's / 100 Lines	A-1	.7510	.8610	.8570	.7926	1.3130	1.1970	1.3050	1.0090	.6760	1.1060	.5630	.5360
% RCTRS	A-2	10.1694	18.3098	14.6341	12.0481	14.6788	8.6956	15.5172	13.5135	4.2253	10.2040	15.4929	8.6956
Ave. Repair Interval	A-3	7.76	8.36	8.46	5.94	12.27	13.30	8.09	10.88	7.15	11.37	12.55	9.14
% Apts. Met	A-4	100.000	100.000	100.000	100.000	100.000	100.000	100.000	100.000	100.000	100.000	100.000	100.000
Jeopardy Condition?	Yes/No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Noncompliance Condition?	Yes/No	NO	NO	NO	NO	NO	NC	NO	NO	NO	NO	NO	NO